



*We heal and inspire the human spirit.*

**To:** Medi-Cal Specialists, BH, BHT, Ancillary, ECM, CS, ICF/DD, Vision Providers, Doulas & Hospitals

**From:** IEHP – Provider Relations

**Date:** March 5, 2026

**Subject:** **Mandatory Biennial Provider Training – March 26**

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In accordance with DHCS, all Providers are required to take refresher training every two years. We will offer a Mandatory Biennial Provider Training Webinar on **March 26 at 12:00 pm.**

**NOTE: If you already attended and attested in 2025 or 2026, you are not required to attend for another two years.**

**Agenda items include:**

- Mission, Vision, and Values
- Provider Support
- Providers’ Role, Rights & Responsibilities
- Members' Role, Rights & Responsibilities
- Utilization Management & Care Coordination
- Claims
- Compliance Trainings

Meeting Details	
<b>Date</b>	<b>March 26, 2026</b>
<b>Time</b>	<b>12:00pm-1:30pm</b>
<b>Location</b>	<b>Microsoft Teams</b> Webinar (link will be sent via email the day prior to the meeting)
<b>RSVP via <a href="#">link</a> or QR code by Wednesday, March 25</b>	

For RSVP questions, please email Laura Roque [Roque-L@iehp.org](mailto:Roque-L@iehp.org)

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

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